



SYXSENSE

Case Study

FREE DIVISION

Solving the challenge of distributed device management and compliance for customers

No.1

for vulnerability remediation

About FreeDivision

FreeDivision s.r.o. provides comprehensive IT and business solutions. For the past 15 years, they have searched for the finest tools in security and data protection worldwide. Representing globally renowned manufacturers, FreeDivision delivers solutions through a team of highly skilled professionals.

FreeDivision provides a wide range of services including software development, system integration, and IT consulting. As a service provider, they ensure enhanced productivity and competitive advantage by following the requirements of the Cybersecurity Act, ISO 27001, PCI DSS, HIPAA, and GDPR.

The Challenge

Many employees continue to work from home post-Covid, and users operate increasingly from the field. Customers face significant challenges in protecting their systems, patching software, and managing scattered endpoints. The increased reliance on remote work has heightened the need for efficient and secure IT management.

FreeDivision helps businesses that struggle to maintain security standards, manage vulnerabilities, and ensure compliance with regulatory requirements while supporting a dispersed workforce. The need for robust solutions that addressed these multifaceted IT challenges was paramount for FreeDivision.



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“Syxsense is not just about patch management, it solves multiple needs of the IT staff, especially the vulnerability scan. That’s the most powerful combination - patch management and vulnerability remediation.”

Sandro Huber, CIO
FreeDivision

Solution

Syxsense provided a comprehensive solution with advanced patch management and vulnerability scanning capabilities to tackle FreeDivision customers’ challenges. It enabled customers to ensure efficient patching, seamless endpoint installations, and robust security for their dispersed workforce on the fly.

“The product is very open and flexible. This means you don’t just deal with patch management, but solve many IT operations on scattered endpoints. When I’m checking other vendors’ offerings in this field nowadays, I’m seeing that Syxsense, from my perspective, is on top.”

Multi-tenanted endpoint management with powerful features

“Cortex is an excellent tool, highly regarded by our staff and our customers’ IT teams. It offers capabilities that are typically unavailable; you can simply add them to Cortex, and it will handle the rest. We utilize it extensively. Clients achieve peace of mind and enhanced visibility within their environments. They can rest assured that the system effectively patches endpoints, and should any issues arise, we are promptly notified. This is paramount for every customer: the assurance that they have a system in place which performs all tasks configured in Syxsense to the highest standard.”

Results

FreeDivision’s clients now have peace of mind and better visibility of their environment. Everything is patched promptly and accurately. When a patch is released, it is classified and scheduled for deployment right away, ensuring systems are well-patched. If something goes wrong, they are immediately informed. Reports are generated on preferred time frames, which customers greatly appreciate.

DETECTION AND FIXING

Cortex Orchestration enables FreeDivision to automate application of patches and vulnerability remediations

IMPROVED OPERATIONS

FreeDivision manage endpoints and vulnerabilities in one solution, streamlining operations and controlling cost

ENHANCED SERVICE DELIVERY

Multi-tenant features, tailored maintenance windows and reporting ensure customer retention and satisfaction



**100% visibility
of devices**

Operations teams and customers have real-time visibility of device status



**Compliance
Reporting
customized**

Customers receive reports automatically scheduled to their needs



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