


SYXSENSE CASE STUDY

# **DATAPRISE**

IT Solutions Built to  
Work **Together**



With more than 500 certified engineers, subject matter experts and IT support staff, Dataprise is recognized as the premier strategic managed IT services and security partner to strategic CIOs and IT leaders across the United States.

As one of the nation's largest managed IT service providers, Dataprise provides its customers with deep expertise and a broad managed IT services portfolio ranging from managed cybersecurity, disaster recovery to complete IT management and IT consulting.

## 1 The challenge

Dataprise was looking for a pillar stone solution to build a proper vulnerability management strategy. A solution that unifies asset management, compliance policies, remote control, vulnerability protection, and remediation. What attracted Dataprise to Syxsense was its versatility and affordable cost. “A lot of solutions in this realm were too endpoint targeted and too limited,” says Maximo Bredfeldt, vCISO at Dataprise. “I like the flexibility that was offered particularly by Syxsense Cortex, to orchestrate remediation procedures that are more complex than just simple patching.” According to Samuel Bourgeois, vCISO at Dataprise, “With Syxsense, it’s all meant to be user-first, user-facing, user-friendly”.

## 2 Implementation

Syxsense Cortex and the flexibility of the platform overall are just a couple of benefits that allow Dataprise to provide seamless implementations for their clients. Using the Syxsense console, there’s always more than one way to achieve your desired results. “With Syxsense, there’s a seamless product experience with the easy-to-use subset of menus. With other products there’s a lot of clicking, steps, and architecture required to get to your desired outcome. With Syxsense, it’s quite intuitive. You click on an icon and make the change”, says Samuel Bourgeois. Syxsense's continuous monitoring and vulnerability scanning with third-party risk management stood out to Dataprise as additional features that other solutions often do not offer.

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## Benefits

Syxsense helped Dataprise with their mission, not only through the full solution set but also with the CIS benchmark assessment that runs in the background during normal operations. The CIS benchmarks also help users make real, feasible changes to their infrastructure that help them achieve their goals. With Syxsense being easy and clear to follow, it checks many boxes for anyone in high compliance situations.

One of Dataprise's clients got a complete grasp of the product and built a vulnerability management program within 6 months. "It effectively reduced high and medium critical vulnerabilities to zero. That was something I had not seen happen so quickly with any other solution," says Maximo Bredfeldt. "Our client was very pleased and surprised. They thought there was something wrong, but it turns out it was our patching schedule that was on point."

**Learn more at**  
[syxsense.com](https://syxsense.com)